



Grievance Redressal List

Sr. No.	Details	Product - JioFinance App
1	Partner Name	Jio Finance Platform and Services Limited
2	GRO Name	Gayathri Karthik
3	Phone Number	93727 46490
4	Email Id	gro@jiofinance.in
Sr. No.	Details	Product - Home loan, Home loan balance transfer, Loan against shares, Loan against property & Loan against mutual funds
1	Partner Name	Jio Credit Limited
2	GRO Name	Deepali Das
3	Phone Number	1800 889 2525
4	Email Id	gro.jcl@jiocredit.in
Sr. No.	Details	Product - Savings Account & Savings Pro
1	Partner Name	Jio Payments Bank Limited
2	GRO Name	David Macklow
3	Phone Number	18008907070
4	Email Id	Nodal.officer@jjobank.in
Sr. No.	Details	Product - Car Insurance, Bike Insurance, Health Insurance, Life insurance & Investment plan
1	Partner Name	Jio Insurance Broking Limited
2	GRO Name	-
3	Phone Number	https://jioinsure.in/contact-us
4	Email Id	grievance.officer@jioinsure.in
Sr. No.	Details	Product - Gold
1	Partner Name	Digital Gold India Private Limited
2	GRO Name	-
3	Phone Number	91 888 1000 800
4	Email Id	grievanceofficer@safegold.in



Sr. No.	Details	Product - Tax Planning & Filing
1	Partner Name	SSBA Innovations Limited
2	GRO Name	Mr. Prithish Sahoo
3	Phone Number	91 93219 08755
4	Email Id	prithish.sahoo@taxbuddy.com
Sr. No.	Details	Product - Finances
1	Partner Name	IGNOSI SYSTEMS PRIVATE LIMITED
2	GRO Name	Mohit Nebhnani
3	Phone Number	https://ignosis.ai/#contact
4	Email Id	mohit.nebhnani@ignosis.ai
Sr. No.	Details	Product - Finances (Account Aggregator)
1	Partner Name	Cookiejar Technologies Private Limited
2	GRO Name	Rucha Ghude
3	Phone Number	https://finvu.in/contactus
4	Email Id	grievance@cookiejar.co.in
Sr. No.	Details	Product - Finances (Account Aggregator)
1	Partner Name	Perfios Account Aggregation Services Pvt Ltd
2	GRO Name	Mr. Mohit Srivastava
3	Phone Number	https://perfios.ai/contact-us/
4	Email Id	grievances@perfios.com
Sr. No.	Details	Product - Finances (Account Aggregator)
1	Partner Name	NeSL Asset Data Limited (NADL)
2	GRO Name	Mr. Prannoy Kumar
3	Phone Number	95230 55743
4	Email Id	grievances@nadl.co.in
Sr. No.	Details	Product - Finances (Account Aggregator)
1	Partner Name	Dashboard Account Aggregation Services Private Limited
2	GRO Name	Vijayan. R
3	Phone Number	78451 48999



4	Email Id	general@saafe.in
Sr. No.	Details	Product - Personal Loans Partner
1	Partner Name	EarlySalary Services Private Limited (Fibe)
2	GRO Name	Mr. Amit Nosina
3	Phone Number	020-67639797
4	Email Id	grievance@earlysalary.com
Sr. No.	Details	Product - Personal Loans Partner
1	Partner Name	IDFC FIRST Bank Limited
2	GRO Name	Mr. Vipul Raj
3	Phone Number	1800 209 9771
4	Email Id	pno@idfcfirstbank.com
Sr. No.	Details	Product - Personal Loans Partner
1	Partner Name	Bajaj Finserv Limited
2	GRO Name	Mr. Ankur Arora
3	Phone Number	99901 50100
4	Email Id	ospno@bajajfinserv.in
Sr. No.	Details	Product - Personal Loans (TSP)
1	Partner Name	Mosphit Technologies Private Limited (Brand Name: FinBox)
2	GRO Name	Mr. Nikhil Bhawsinka
3	Phone Number	82334 82169
4	Email Id	nikhil@finbox.in
Sr. No.	Details	Personal Loans Marketplace
1	Partner Name	Jio Finance Platform and Service Limited
2	GRO Name	Mr. Abhishek Sharma
3	Phone Number	9136954399
4	Email Id	pno@jiofinance.in